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## **Discrepancies Found in Third-party Certifications and Registrations of Certain Mitsubishi Electric Contactors**

**TOKYO, May 7, 2021** – [Mitsubishi Electric Corporation](http://www.mitsubishielectric.com) (TOKYO: 6503) announced today that in certain contactors and optional accessories incorporating these contactors\* manufactured at the Kani Factory of the company's Nagoya Works in Kani, Gifu Prefecture, Japan, a different resin material was used from that which was originally certified and registered by Underwriters Laboratories (UL), a third-party safety-science organization in the United States.

\* Equipment that combines an electromagnetic contactor that cuts off electricity supply to motors, lighting, etc., and a protective device (thermal relay) that prevents such devices from burning out due to overcurrent

### **The Applicable Items (as of May 7, 2021) Follow:**

| Description   | Model Number | Number of affected units |
|---|--------------|--------------------------|
| MS-T series Contactor option Auxiliary contact kits | UT-AX2       | Approximately 820K units |
|   | UT-AX4       | Approximately 520K units |
| MS-T series Contactor                               | SR-T9**      | Approximately 250K units |
|   | SRD-T9**     | Approximately 490K units |
|   | S-2×T32**    | Approximately 70K units  |
|   | SD-2×T32**   | Approximately 150 units  |

This includes special specification products with "BC", "SA", etc. (excluding "SQ") added to the end of the model name.

\*\* Combination model with UT-AX4

As an immediate countermeasure, all shipments of these products have been stopped and the situation was reported to the UL certification team. If it is determined that further announcements or actions are required, customers will be suitably notified through existing commercial distribution or distributor networks.

To date, the company has not learned of any report of failure, accident or other incident attributed to the use of the alternative material. Nevertheless, Mitsubishi Electric is continuing to monitor the situation and work with related organizations to investigate the matter further.

Taking this situation very seriously, Mitsubishi Electric is thoroughly investigating the reason for the discrepancy to prevent any recurrence. In addition, external experts will be engaged to check if there are similar cases within the group.

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**About Mitsubishi Electric Corporation**

With 100 years of experience in providing reliable, high-quality products, Mitsubishi Electric Corporation (TOKYO: 6503) is a recognized world leader in the manufacture, marketing and sales of electrical and electronic equipment used in information processing and communications, space development and satellite communications, consumer electronics, industrial technology, energy, transportation and building equipment. Mitsubishi Electric enriches society with technology in the spirit of its “Changes for the Better.” The company recorded a revenue of 4,191.4 billion yen (U.S.\$ 37.8 billion\*) in the fiscal year ended March 31, 2021. For more information, please visit [www.MitsubishiElectric.com](http://www.MitsubishiElectric.com)

\*U.S. dollar amounts are translated from yen at the rate of ¥111=U.S.\$1, the approximate rate on the Tokyo Foreign Exchange Market on March 31, 2021